

Welcome to

Brocastle Manor

Brocastle, Bridgend



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“Home is not just a place, it’s a feeling of comfort, belonging, and warmth.”

Hello

Brocastle Manor is a bright, modern care home for people over 55, tucked away in peaceful surroundings near Bridgend. Our home has been purpose-built to offer comfort, safety and a real sense of community, with spacious bedrooms, welcoming shared areas, and lovely outdoor spaces to enjoy.

Whether someone needs a little extra help with day-to-day tasks or more specialist support for physical or mental health needs, including dementia, our caring and experienced colleagues are here 24/7. We take the time to really get to know each resident, so we can provide personalised care that suits their unique needs and preferences.

We've created a happy, friendly environment where everyone is treated with dignity and respect. Residents are free to enjoy life at their own pace, whether that means joining in with activities, spending time with friends and family, or simply relaxing in their own space. We're proud to be a home where people can feel truly comfortable and cared for.

Brocastle Manor has a warm, welcoming feel, something that's made possible by our dedicated colleagues, families and residents.

Linda Jenkins, Care Home Manager

My name is Linda, and I've been the Home Manager at Brocastle Manor since April 2022. I began my career in care 37 years ago, and joined Hafod in 2008 as a Residential Care Coordinator in Cardiff.

My passion for providing person-centred care was inspired by caring for my own parents, and I'm committed to ensuring every resident is treated with dignity, respect and compassion.



Welcome to Brocastle Manor

Set in beautiful countryside between Bridgend and Cowbridge, and just minutes from the M4, Brocastle Manor offers high-quality nursing and dementia care in a peaceful and welcoming setting. Opened in 2008, our modern, purpose-built home provides 24-hour personalised care for up to 80 residents, each with their own spacious en-suite room. Residents can enjoy a choice of cosy lounges, dining areas, a garden room, and a dedicated activities space.

Our experienced and caring team are here day and night to support residents to live as independently and comfortably as possible. We take time to understand each person's needs and preferences, delivering care with dignity, respect and compassion.

Brocastle Manor is more than just a care home, it's a place to feel safe, supported and truly at home.

We'd love to welcome you to Brocastle Manor, where care, comfort, and community come together. We have:



Friendly colleagues who are happy to help



Dementia and general needs facilities



Themed days and daily activities

Facilities available as part of the service:



Hoist assisted baths



Tea rooms



5 lounges



2 floors (and a lift)



Beauty salon



Quiet lounge



Beautiful gardens



80 bedrooms

We are Hafod

The ethos, culture and priorities of the regulated service including a summary of the statement of purpose.

At Hafod, our mission is simple: Get the basics right, connect with you, and invest for a better future.

We are dedicated to putting people at the heart of everything we do. Our approach is built on providing high-quality, personalised care in line with the Social Services and Well-being (Wales) Act 2014 and the Well-being of Future Generations (Wales) Act 2015. Our goal is to continuously enhance the well-being and quality of life of those who use our services.

At Brocastle Manor, we will achieve this by ensuring:



A well-maintained, welcoming, and homely environment.



Strong connections with the Bridgend community.



A team of skilled, professional colleagues who embody the right values.



The well-being of residents and colleagues remains at the heart of everything we do.

Our colleagues are trained to support and maximise independence by:



Encouraging residents to personalise their rooms, making them feel truly at home.



Helping individuals feel part of the Brocastle Manor community.



Providing tailored support to promote independence and self-confidence.

We are Hafod

The ethos, culture and priorities of the regulated service including a summary of the statement of purpose.

Living in a home that meets a person's individual needs is essential for well-being. To ensure this, we will:

- Develop tailor-made personal plans in collaboration with residents and their families, reviewing them every three months or as needed.
- Encourage pre-admission visits and trial stays, where appropriate, to help individuals feel comfortable before moving in

At Hafod, we are committed to creating a caring, inclusive, and empowering environment where every individual from colleagues and customers to residents, feels valued, respected, and at home.

We believe in celebrating differences, embracing individuality, and fostering spaces where people can truly be themselves. Everyone deserves to feel safe, supported, and empowered to thrive, and we know that inclusivity is the foundation of strong, positive communities.

We want to be clear: discrimination, offensive language, or any form of disrespect towards residents, customers, or colleagues will not be tolerated. Every interaction at Hafod should be rooted in kindness, respect, and inclusion. We all have a role to play in ensuring that Hafod remains a welcoming and supportive place for everyone.



Together, we can continue building a culture where everyone belongs.

Our care home

Our bedrooms

At Brocastle Manor, we have 80 bright and generously sized bedrooms, each designed to be a cosy space for residents to call their own.

Every room is furnished to a high standard, with a private en-suite bathroom, digital TV, FM radio and telephone points for comfort and convenience.

We encourage residents to bring along personal possessions, from favourite photos to cherished keepsakes, so their rooms truly feel like home.



Our care home

Our lounges

Our lounges at Brocastle Manor are bright, comfortable spaces where residents can relax, chat with friends or enjoy a favourite activity.

Each lounge is furnished to a high standard, creating a homely and welcoming atmosphere. Hearing loops are fitted in all of our lounges to ensure everyone can fully enjoy conversations, entertainment and group activities.

Whether it's watching a film, joining in with games, or simply sitting back with a cup of tea, our lounges are the heart of the home.



Our care home

Our dining

At Brocastle Manor, mealtimes are a real highlight of the day. Our wonderful chefs whip up three tasty home-made meals every day in our own kitchen, with plenty of choice at every sitting.

Whether it's a hearty favourite or something lighter, there's always something to enjoy.

Meals are usually served in our cosy dining rooms, where there's lots of chatter and laughter. We're also more than happy to cater for any special diets or personal preferences, everyone's welcome at the table.



Our care home

Our bathrooms

At Brocastle Manor, bathing is all about comfort and relaxation.

Every bedroom has its own private en-suite for everyday convenience, and throughout the home we also have specialist assisted rise-and-fall baths for those who need a little extra support.

These are placed in easy-to-reach locations and our friendly team is always nearby to help.



Our care home

Our outdoor spaces

At Brocastle Manor, we're lucky to be surrounded by 14 acres of beautiful grounds, perfect for enjoying the peace and fresh air of the countryside.

Our secure gardens, sunny patios, and gentle nature trails are lovely spots to relax, catch up with friends, or simply listen to the birds. There are plenty of opportunities for gardening and outdoor activities and with everything fully accessible, everyone can enjoy the sunshine and the calming benefits of being outside.



Arrangements for welcoming and support

At Brocastle Manor, when we receive an enquiry about admission, our team takes a personal approach by visiting, offering support, and completing an assessment. This helps us understand an individual's life history, goals, and what truly matters to them. We also assess their level of support needs to determine if Brocastle Manor is the right fit.

If Brocastle Manor is chosen, our team is here every step of the way, making the admission process as smooth as possible. We'll do everything we can to help the individual settle in, feel comfortable, and truly feel at home.



“My dad is well cared for and the carers are very patient and understanding with him. He is treated with kindness and respect.”.

Resident's relative

Activities and wellbeing

Activities, including support to access community services and activities.

At Brocastle Manor, we offer a wide range of engaging activities designed to bring joy, connection, and enrichment to our residents' daily lives. From pottery and arts and crafts, which encourage creativity and self-expression, to board games, skittles, bingo, and Jenga, which promote cognitive stimulation, coordination, and social interaction, there's something for everyone to enjoy.

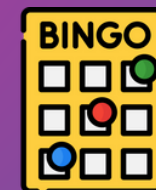
Instruments and singing sessions bring a sense of nostalgia and well-being, boosting mood and creating shared moments of happiness. These activities not only provide entertainment but also support mental, emotional, and physical well-being, helping residents stay active, engaged, and connected with one another in a warm, welcoming environment.



Activities include:



Singing



Bingo



Skittles



Board Games



Arts & Crafts



Pottery



Church Service



Coffee Morning

Who we use

Access to, and support to access, relevant advocacy services and other agencies or services, such as primary Healthcare Services (GP; Dentist; Optometrist, Pharmacist, Chiropodist, Hospital visits; transport; advocacy services)



Local GP

Various GP surgeries in the area



Dentist

Bridgend community dentist



Opticians

Specsavers home visits and Vision Call



Pharmacist

Boots
Bridgend



Chiropodist

John Williams,
Bridgend



Hospital Visits

Princess of Wales



Transport

Provided at the residents request



Advocacy Services

Provided at the residents request

We also have Ericka Blackman our hairdresser who visits weekly



“The home is safe, warm and really clean. I am very happy with my mum's care. Thank you”.

Resident's relative

Fees, terms and conditions

Our leadership team will discuss fees with you during both the pre-admission and admission stages.

Upon admission, every individual receives a Welcome Pack, which includes the contractual license, fee details, personal allowance information, and our complaints procedure.

Recent report

How to access the most recent inspection report completed by the service regulator.

The Care Inspectorate Wales (CIW) is the independent regulator for social care in Wales. They conduct inspections of social care services and publish reports that are available to the public. You can find the latest inspection report for your Hafod service online at: <https://careinspectorate.wales/service-directory>

A copy is also displayed within the home, or you can request one from any of our colleagues.



“It is a relief that he is in a safe, supportive, and caring environment and we are very happy with the care he is being given by everyone at Brocastle Manor”.

Resident's relative

Next steps

Do you want to know more?

If you'd like to learn more about Brocastle Manor or explore the process of becoming a resident, we'd love to hear from you.

We understand that choosing care can feel overwhelming, so we're here to answer any questions you may have, including guidance on referrals and funding.

We warmly welcome potential residents and their families to visit us and experience the home firsthand. To ensure we can give you the best possible visit, please book in advance.

Contact us

Our Home Manager will be happy to help.

Linda Jenkins

Home Manager at Brocastle Manor.

01656 679120

brocastle@hafod.org.uk

Brocastle Manor Care Home
Brocastle Estate, Ewenny,
Bridgend, CF35 5AU



How to contact the responsible individual:

Marc Pullen-James is the Director of Care and the Responsible Individual RI and he can be contacted directly by post, email, and when available, by phone as below:

Hafod, St Hilary Court,
Cophorne Way, Culverhouse
Cross, Cardiff CF5 6ES

0800 024 8968
hafodcare.enquiries@hafod.org.uk





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